IN THE MATTER OF \* BEFORE the

\*

Farmalogics Health & Wellness, LLC \* MARYLAND MEDICAL

Respondent \* CANNABIS COMMISSION

\*

\* Case nos. 20-00140; 20-00211;

20-00254; 20-00260

\* \* \* \* \* \* \* \* \* \* \*

## **CONSENT ORDER**

Pursuant to its authority to regulate medical cannabis dispensaries under the Natalie M. LaPrade Medical Cannabis Commission Act (the "Act") codified at Md. Code Ann., Health-Gen. § 13-3301 *et seq.* (2015 Repl. Vol. and 2018 Supp.), the Maryland Medical Cannabis Commission ("Commission") issues the following consent order.

After the Commission's Bureau of Enforcement and Compliance developed information indicating several violations of the Act and applicable provisions of the Code of Maryland Regulations ("COMAR"), Farmalogics Health & Wellness, LLC ("Respondent") was invited to appear before a panel of Commission members for a Case Resolution Conference. Following the Case Resolution Conference, the Commission and Respondent agreed to resolve this matter as set forth herein.

The pertinent provisions of the COMAR states as follows:

## 10.62.30.03. Procedure for Dispensing Medical Cannabis

- B. Before any distribution of medical cannabis, a dispensary agent shall query the Commission data network using a unique log-in that identifies the registered dispensary agent and verify that:
- (1) The qualifying patient or caregiver is currently registered;
- (2) A certifying provider issued a valid written certification to the qualifying patient; and

(3) The amount of medical cannabis that has already been dispensed pursuant to the written

certification.

In lieu of proceeding with the issuance of charges and an evidentiary hearing in this matter,

the parties agree to the following Findings of Fact, Conclusions of Law, and Order as set forth

herein.

FINDINGS OF FACT

The Commission finds as follows:

1. The Respondent operates a licensed dispensary in Ellicott City, Maryland.

2. During several audits that took place between February 2020 and August 2020, the

Commission's investigators queried the Marijuana Enforcement Tracking Reporting &

Compliance ("METRC") system for information on Respondent's sale of medical cannabis

products to certified patients.

3. The Commission's investigators found that during this period the Respondent made

several individual sales to patients that exceeded the patient's monthly allotment in at least 42

instances between February and August 2020. The majority of these oversales were for amounts

lesser than 5 grams over a patient's monthly allotment.

4. According to the METRC system, the Respondent has not oversold medical

cannabis to a patient since August 2020.

MITIGATING FACTORS

5. In May 2020, the Commission notified the Respondent of this issue. In August

2020, the Commission's audits of Respondent determined that the Respondent no longer oversold

to individual patients.

6. The Respondent produced records detailing the Respondent's efforts to resolve the

oversale issue. Respondent found that its point-of-sale software ("POS") system, used by

Respondent's agents to register purchases of medical cannabis at the dispensary, did not

adequately synchronize with METRC, creating a window of time in which the point-of-sale

software did not accurately reflect an accurate measure of the patient's remaining monthly

allotment.

7. Upon notification of the oversale issue, the Respondent immediately began

retraining staff on pertinent standard operating procedures and assigned agents to regularly review

and reconcile point-of-sale data with METRC manually instead of relying on the software's

automatic feature.

8. The Respondent's executive officers subsequently engaged the services of a third-

party software engineer to create a solution, at significant expense. The Respondent fully

implemented this newly engineered software solution to ensure an accurate indication at the of

patients' remaining monthly allotments by August 2020.

**CONCLUSIONS OF LAW** 

9. Based on the foregoing Findings of Fact, the Commission concludes that the

Respondent has violated COMAR 10.62.30.03.

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law by the Commission, it is

hereby

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ORDERED that the Respondent's dispensary license is hereby placed on PROBATION

for a period of twelve (12) months during which Respondent shall not have any further pattern of

oversales, beginning on the date this Order goes into effect; and it is further

**ORDERED** that the Respondent may bring a petition to the Commission to terminate its

probation after six (6) months;

ORDERED that within 60 days of this Order the Respondent shall pay a single fine of

\$15,000 for all oversales noted above in Paragraph 3;

ORDERED that the Respondent shall incur all costs associated with this Consent Order;

and it is further

ORDERED that this Consent Order is a PUBLIC DOCUMENT pursuant to Md. Code

Ann., Gen. Prov. Art., §§ 4-401 et seq. (2014).

6-7-2021

Date

Brian Lopez

Commission Chair

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**CONSENT** 

I, Steven Croteau , am the Chief Operating Officer of Farmalogics Health &

Wellness, LLC, and have legal authority to enter into this agreement on behalf of Farmalogics Health

& Wellness, LLC (hereinafter "Respondent"). Respondent acknowledges that it has had the

opportunity to seek advice of counsel in this matter. By this Consent, Respondent agrees and accepts

to be bound by this Consent Order and its conditions and restrictions. Respondent waives any rights

it may have had to contest the Findings of Fact and Conclusions of Law.

Respondent acknowledges the validity of this Consent Order as if entered into after the

conclusion of a formal evidentiary hearing in which the Respondent would have had the right to

counsel, to confront witnesses, to give testimony, to call witnesses on its own behalf, and to all other

substantive and procedural protections as provided by law. Respondent acknowledges the legal

authority and the jurisdiction of the Commission to initiate these proceedings and to issue and enforce

this Consent Order. Respondent also affirms that it is waiving its right to appeal any adverse ruling of

the Commission that might have followed any such hearing.

I sign this Consent Order with authority on behalf of Respondent after having had the

opportunity to consult counsel, without reservation, and I fully understand and comprehend the

language, meaning and terms of this Consent Order. I voluntarily sign this Consent Order and

understand its meaning and effect.

06/03/2021

Date

[Signature]

Steven Croteau, COO

[Print name, title]

Representative for Respondent

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**NOTARY** 

STATE OF ARIZONA

CITY/COUNTY OF: MARICO PA

I HEREBY CERTIFY that on this

me, a Notary Public of the State and County aforesaid, personally appeared STEVE Clare, AU

ALC gave oath in due on behalf of

form of law that the foregoing Consent Order was his voluntary act and deed.

AS WITNESS, my land and Notary Seal.

LINDA J. TRIMARCO Notary Public - State of Arizona MARICOPA COUNTY CHMMISSIEM # 576891 Expires Pebruary 17, 2024

Notary Public /
My commission expires: February 7,2024