

WILLIAM CALLOW

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**BEFORE THE MARYLAND
CANNABIS ADMINISTRATION**

Agent Badge No:

*

AG - 010898, AG-009707

Case No. 24 - 00440

*

Respondent.

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ORDER OF PERMANENT DISQUALIFICATION

On April 23, 2025, the Maryland Cannabis Administration (“MCA”), pursuant to the Cannabis Reform Act (the “Act”), codified at Alcoholic Beverages and Cannabis Article, § 36-501, *et seq.* (2024), issued a Notice of Intent to Permanently Disqualify cannabis agent **WILLIAM CALLOW** (“Respondent”) for the reasons set forth herein.

The pertinent provisions of the Act are as follows:

§ 36-202. Powers and duties of Administration

(a) The Administration shall:

7) after a determination that a violation of this title or a regulation adopted under this title has occurred, suspend, fine, restrict, or revoke cannabis licenses and cannabis registrations, whether active, expired, or surrendered, or impose any other penalty authorized by this title or any regulation adopted under this title;

(8)(i) give notice and hold a hearing in accordance with Title 10, Subtitle 2 of the State Government Article, for any:

1. contested cannabis license or registration denial; or
2. violation of this title or any regulation adopted under this title;

The pertinent provisions of the Act’s corresponding regulations are codified at Code of Maryland Regulations (“COMAR”) as follows:

14.17.14 Complaints, Enforcement, Record Keeping, and Inspections of Cannabis Businesses

.04 Discipline and Enforcement.

A. Diversion.

(1) A licensee, registrant, agent, or employee may not:

(a) Divert cannabis or cannabis products for any unauthorized sale or distribution;

D. The Administration may fine, suspend, restrict, revoke, or otherwise sanction any cannabis licensee or registrant for:

(1) Any violation of the Alcoholic Beverages and Cannabis Article, Title 36, Annotated Code of Maryland;

(2) Any violation of this regulation;

(3) Any violation of this chapter;

(4) Any other violation of this subtitle and COMAR 10.62;

(5) Restricting, limiting, or otherwise impeding an inspection or investigation by the Administration; or

(6) Any other violation of State, federal, or local:

(a) Law;

(b) Regulation; or

(c) Ordinances.

.05 Fines, Hearings, and Suspension.

A. A licensee, registrant, agent, or employee who violates Regulation .04A—B of this chapter is subject to a fine of up to \$10,000 per violation.

The Notice informed Respondent that he had an opportunity for a hearing before the Administration if he filed a request for the same within 30 days of receiving the Notice. The Respondent was personally served with the Notice on April 23, 2025. Thus, Respondent had until May 23, 2025 to request a hearing. He has failed to do so, and thus the Administration issues this Final Order

Findings of Fact

The Administration makes the following finding of fact based upon MCA's investigative file in this matter:

1. Respondent was awarded a cannabis agent registration on or about August 13, 2024 under registration number **AG-009707** to work at Baltimore41, LLC d/b/a Storehouse, a dispensary located at 5730 Falls Road in Baltimore City, Maryland 21209

(the "Dispensary" or "Licensee").¹

2. Respondent was the Assistant General Manager and Inventory Manager at the Dispensary.

3. On February 8, 2024, the MCA conducted an inspection at the Dispensary.

4. The inspection included review of the licensee's entries into METRC, MCA's seed-to-sale system, the Dispensary's point-of-sale system ("POS"), and information provided by the licensee on October 28, 2024, including a detailed review of video footage.

5. Specifically, the MCA reviewed the Dispensary's surveillance video footage revealing Respondent's diversion of cannabis, as follows:.

a. On August 15, 2024 video footage from that day shows Respondent emptying six (6) 3.5 gram containers of Guicy Banger cannabis into a black bag typically used for repackaging and then placing the bag on his desk. After taking out the trash and returning to the area, Respondent is seen putting the black bag into his personal backpack, and a short time later, Respondent is again captured on video as he exits the building carrying the same backpack out of the building. However, on or about the same date, Respondent made a package adjustment for the same product in METRC of -21 grams of Guicy Banger and labeled it as "Green Waste." This is approximately the same amount of product the Respondent is seen diverting into his personal bag.

b. On September 25, 204, video footage shows Respondent opening several containers. Next, he opens approximately nine (9) different 3.5 gram containers, empties them into a silver bowl, and then places the bowl's contents into a black bag. Shortly

¹ Respondent was subsequently awarded a cannabis agent registration on or about October 28, 2024 under registration number **AG-010898** to work at Cannavations Md, LLC d/b/a Kips, a dispensary located at 9 Cranbrook Road in Cockeysville, Maryland 21030.

thereafter, Respondent empties an additional five (5) containers into the black bag before emptying four (4) separate containers into a smaller black bag. Respondent retrieves a brown paper bag, puts both black bags into it and then places the brown bag on top of his backpack. Respondent then takes an additional 3.5 gram container and puts it on his desk before he is seen putting both the brown bag and 3.5 container into his personal backpack. On or about the same date, Respondent made a package adjustment in METRC to “green waste expired cannabis.” The METRC entries are for two different products: -10.5 grams of Happy Eddie Mischief and -21 grams of Nature's Heritage Guicy. This is approximately the same amount of product Respondent is shown diverting into his personal bag.

c. On October 7, 2024, video footage shows Respondent opening five (5) packages of cannabis product and emptying them into a black repackaging bag before placing it on his desk and subsequently putting it into his personal backpack. On or about the same date, Respondent logged -12 grams of cannabis product as green waste in METRC.

d. On October 15, 2024, video footage shows Respondent placing three (3) 3.5 gram containers of cannabis product on the counter before emptying them into a black repackaging bag which he places on the counter. Several minutes later video footage shows Respondent removing the bag from the counter and then placing it into his personal backpack. On or about the same date, Respondent logged -10.5 grams of cannabis product as “expired green waste” in METRC.

6. Upon the Dispensary’s discovery of Respondent’s diversion, his employment was terminated, effective October 15, 2024.

7. On October 28, 2023, Respondent obtained employment with another cannabis licensee under Agent Badge agent registration number **AG-009707**.

8. Respondent was terminated on December 9, 2024.

9. Agent badge registration numbers **AG - 010898 and AG-009707** were revoked by the MCA upon Respondent's separation from employment with both cannabis licensees.

Conclusions of Law

Respondent's actions of taking cannabis flower from the Dispensary without authorization or purchase, falsely entering those same products into Metrc as "green waste", and then subsequently placing the items into his personal bag and exiting the Dispensary with the same, on at least four occasions as described herein, are clear violations of COMAR 14.17.14.04. Thus, due to his repeated theft/diversion, Respondent is permanently disqualified from working as a registered cannabis agent in this industry pursuant to Md. Code Ann., Alcoholic Beverages & Cannabis, §§36-202(a)(7) and 326-202(a)(8) (2024).

ORDER OF PERMANENT DISQUALIFICATION

Based on the foregoing Findings of Fact and Conclusions of Law, it is this 28th day of May 2025 hereby:

ORDERED that Respondent William Callow **PERMANENTLY DISQUALIFIED**; and it is further

ORDERED that this Order is a PUBLIC DOCUMENT pursuant to Md. Code Ann., Gen. Prov. §§ 4-401 et seq. (2021).



Tabatha Robinson, Director
Maryland Cannabis Administration