

What questions can I ask the CareLine?





You can ask about cannabis use for medical conditions, including possible side effects, drug-to-drug interactions (including prescriptions, over-the-counter medications, supplements, and alcohol), contraindications, and product strains and formulations for your qualifying medical condition (see [here](#) for qualifying conditions). You can also ask for help if you think cannabis is causing problems for you or a loved one.

Who can call the CareLine?





The CareLine is intended to offer guidance for certified medical cannabis patients in Maryland and their caregivers. The CareLine can also answer questions from Maryland adults 21+ and dispensary employees who assist patients and adult consumers.

Who answers the CareLine when I call?





The CareLine is professionally staffed by Maryland-licensed clinicians with special training in cannabis use for medical purposes.

**What
should I
expect
when I
call the
CareLine?**

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If you call during hours of operation, you'll hear a brief recording before being connected to a live CareLine clinician. You will be asked to provide your first name, whether you are a medical patient or caregiver, and confirm that you are 21+. You will then be able to ask questions of our friendly CareLine clinicians. Call details are kept strictly confidential. Calls are recorded for quality assurance purposes. If there is a queue when you call the CareLine, you can wait or leave a message for a call back.

**What happens
if I call the
CareLine
outside of the
listed hours
of operation?**





If you call outside of 'live' hours, you will hear a recorded message with the current hours of operation. You'll be asked to call back or leave a message. A clinician will attempt to return the call during the next day of operation.